



Windshield Chip Repair Agreement

We want our customer to be informed, so please be aware of the following –

A chip repair is an attempt to keep a windshield from cracking and to make windshield damage appear less obvious; however it will not make the damage disappear. There will still be a flaw in the glass. The larger the damage, the more likely it is that you will still see an obvious flaw in your windshield after the repair is completed.

Quality Glass installers reserve the right to refuse to attempt to repair a chip that is likely to crack or cause further damage. On rare occasions, the pressure needed to complete the repair will cause the chip to run and form a crack which will no longer be repairable.

There is not a guarantee that a repair will keep the chip from developing into a crack. If a crack develops during or after a repair by a Quality Glass technician any money paid to Quality Glass for that repair will be credited towards a windshield replacement at any of our Quality Glass locations. If glass replacement is needed the cost will be the customer's responsibility.

Some chips are not repairable. Your Quality Glass technician will be glad to give you their opinion. Keep in mind that a chip can only be repaired one time. You cannot re-do the repair if it does not turn out suitably the first time. Quality Glass appreciates having your confidence and we look forward to serving you now and in the future.

I have read and understand the above statement:

Signature: _____ Date: _____

Corporate: BCLR ACQUISITION CO. INC. – dba Quality Glass
907 W. Pike St.
Goshen, IN 46526
Phone (574) 534-5051
Fax (574) 534-6651
www.qualityglass.com

Goshen ~ South Bend/Mishawaka ~ Elkhart ~ Warsaw ~ Laporte ~ Angola ~ Niles